TEAM KENTUCKY®

Eastern Kentucky
Vehicle Recovery Program

Retrieval efforts are in effect in disaster-declared counties in Eastern Kentucky to transport damaged or stalled vehicles found in or along roadsides and waterways to local vehicle management sites. The Kentucky Transportation Cabinet oversees the recovery and notification process. Vehicles will be relocated if they block access to a public-use area, pose an immediate threat to infrastructure, or are abandoned (on right-of-way for more than three consecutive days). Attempts will be made to contact the vehicle owner and/or lienholders to recover their vehicles.

NOTIFICATION

We will contact you, please respond

- Notification attempts to title owners and/or lienholders will begin within 10 days of the vehicle arriving at a vehicle management site (VMS).

- State officials will make contact via USPS Certified Mail, USPS standard mail, and telephone (if phone numbers are available). Vehicle owner contact information will be screened against a list of survivors temporarily housed in travel trailers or sheltering locations to ensure contact.

Schedule pickup

- Upon contact, the title owner will be told the VMS location to retrieve their vehicle and will be asked to schedule a date and time to visit the management site within 30 days.

- Staff may ask for personal information when they contact you, like name and address. They will NOT ask for confidential information, like your social security number or birthdate.

Search inventory of recovered vehicles

- Missing a vehicle? Search through a list of vehicles (by make and model) that are stored at vehicle management sites. The website is updated frequently so owners are encouraged to check often. Visit the flood resources page for more information.

RETRIEVAL

Present proof of ownership

- The title holder must present government identification (like a driver's license) and a copy of their vehicle title before moving their vehicle.

- Replacements of driver's licenses, ID cards, titles and registration are offered to residents of the 13 disaster-declared counties **at no cost**. Visit the flood resources page for more information.

- There are no storage fees when picking up vehicles at VMS site. The vehicle owner is responsible for coordinating and paying for any fees associated with transporting the vehicle from a site to another destination. Vehicle owners may request to abandon their vehicle.

For more information, visit governor.ky.gov/flood-resources

FREQUENTLY ASKED QUESTIONS

What do I need to bring with me when reclaiming my vehicle?

You will need to bring your Kentucky Driver's License or ID card and Kentucky issued certificate of title or registration.

What if I lost my driver's license, title or registration to prove I own the vehicle?

Replacement fees have been waived for residents of the 13- disaster declared counties. Visit any Driver Licensing Regional Office to request a driver's license or ID card. Visit your county clerk to request titles and registrations for motor vehicles, mobile homes, boats and ATVs.

How will I be contacted if my vehicle is recovered?

The Kentucky Transportation Cabinet will attempt to contact the vehicle title owner and any lienholder by USPS Certified Mail, USPS regular mail, telephone, and contacting potential temporary housing or sheltering site associated with the owner and/or lienholder.

What information will I need to provide over the phone?

The Kentucky Transportation Cabinet will ask for the title holder's name and current address. You will not be asked for any other personal information by phone or electronically, such as your social security number or birthdate.

How can I check if my vehicle has been transferred to a vehicle management site (VMS)?

The Kentucky Transportation Cabinet has a website that will be updated regularly to display any vehicles that are currently at vehicle management sites. Visit governor.ky.gov/flood-resources and click Vehicle Recovery Program for a link to search for recovered vehicles by make and model.

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For more information, visit governor.ky.gov/flood-resources